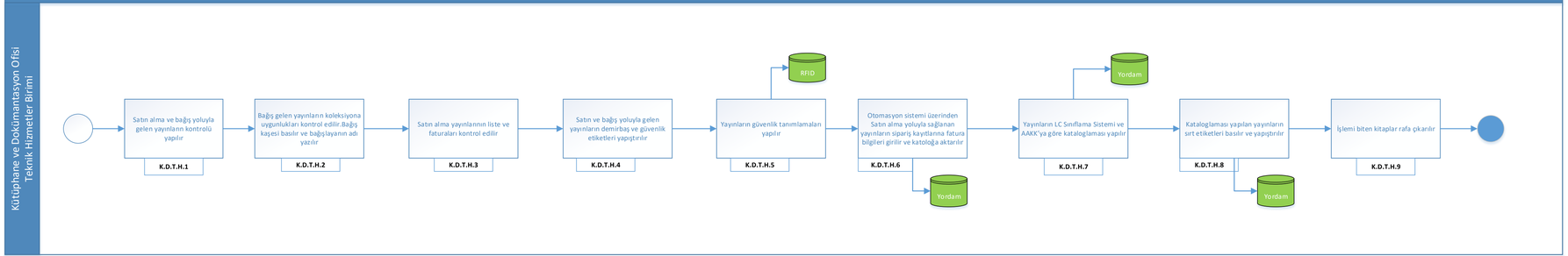İA.KTP.018.Teknik Hizmetler Birimi Kataloglama ve Teknik Hizmetler İş Akışı