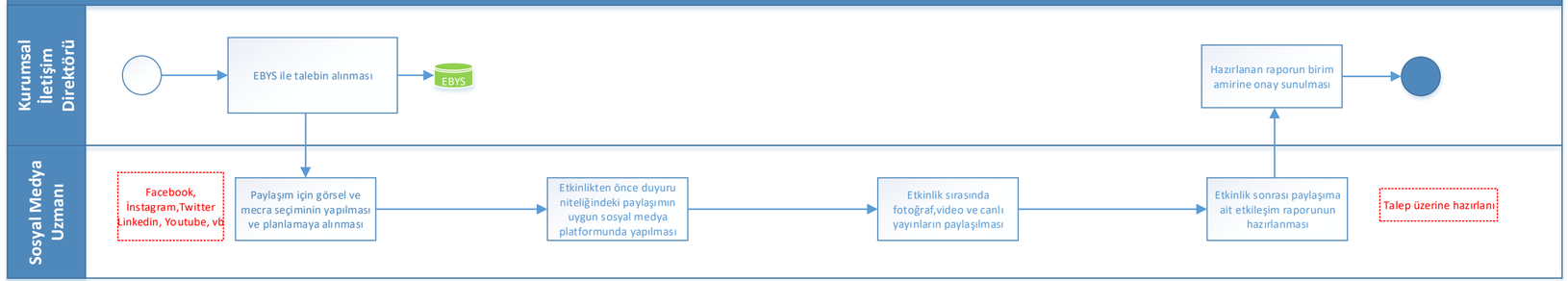İA.İLO.007.SOSYAL MEDYA SÜRECİ İŞ AKIŞI