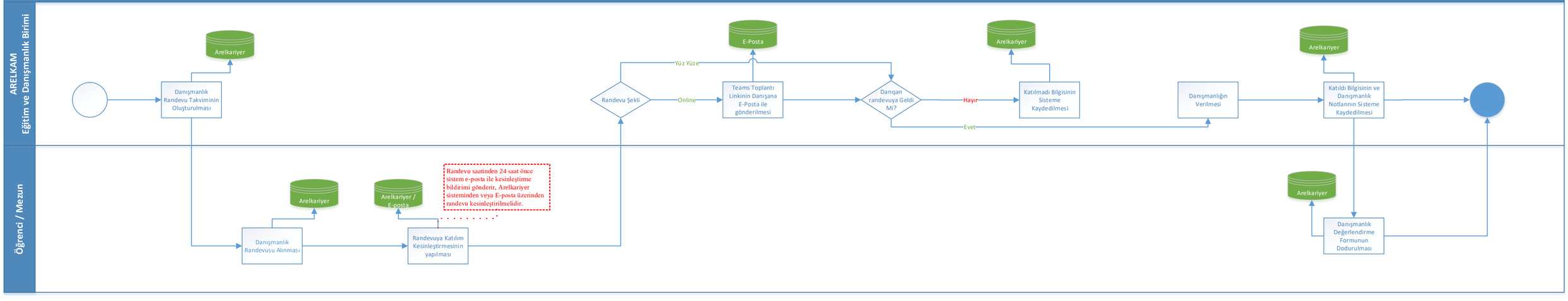İA.KAM.002.DANIŞMANLIK SÜRECİ İŞ AKIŞI