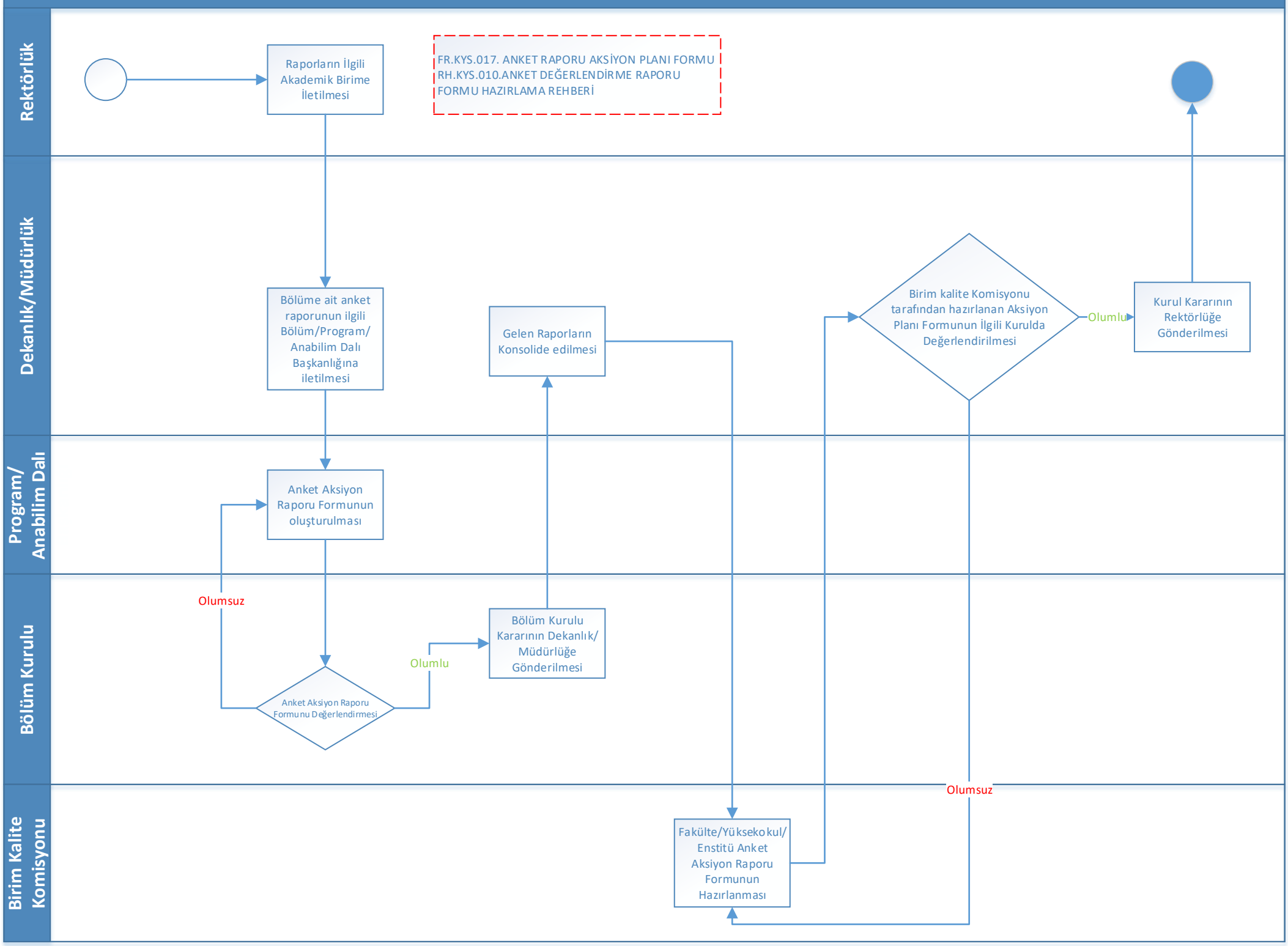İA.KYS.002. AKADEMİK BİRİM ANKET AKSİYON PLANI FORMU İŞ AKIŞI