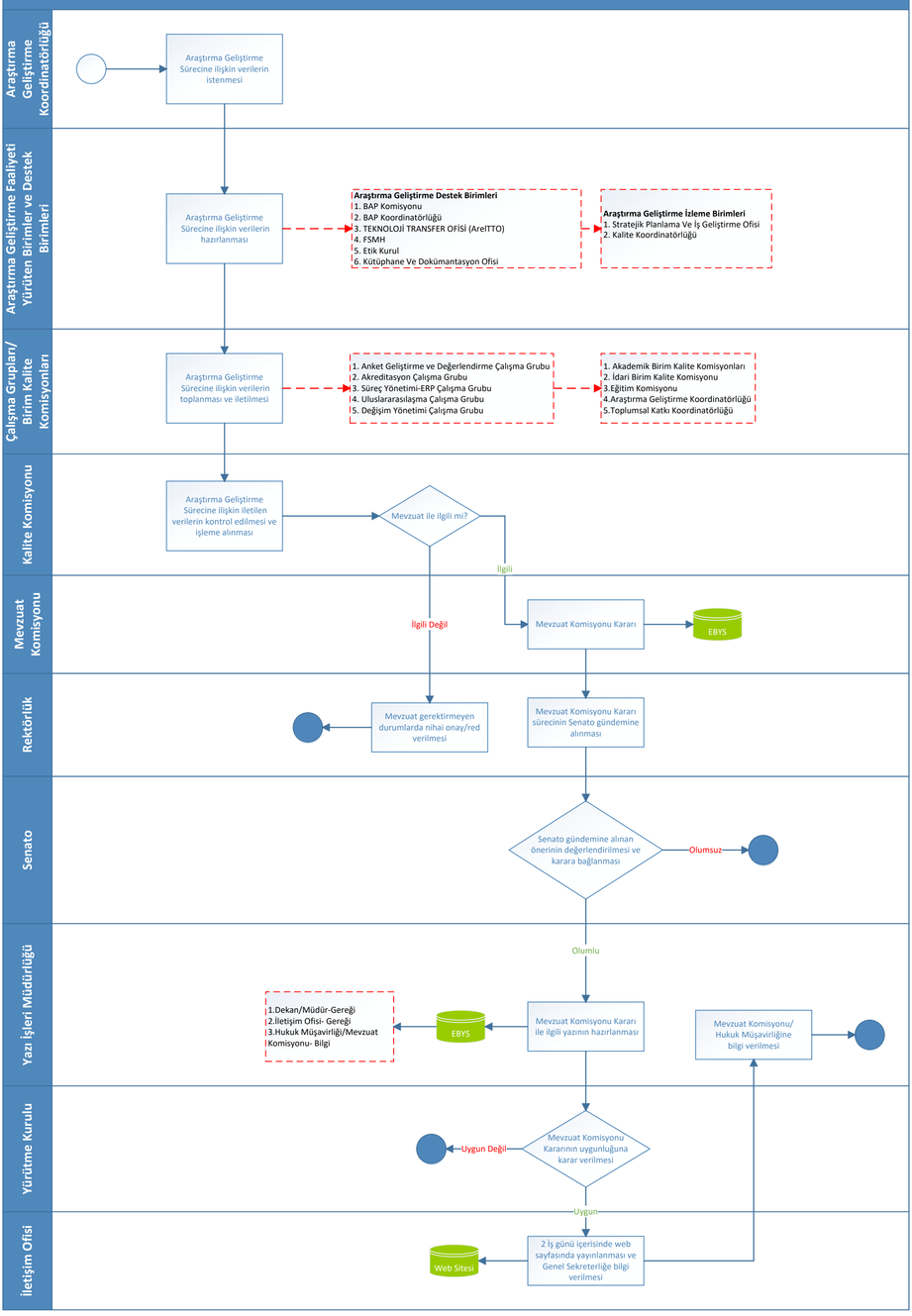İA.KYS.020. ARAŞTIRMA VE GELİŞTİRME SÜRECİ İŞ AKIŞI