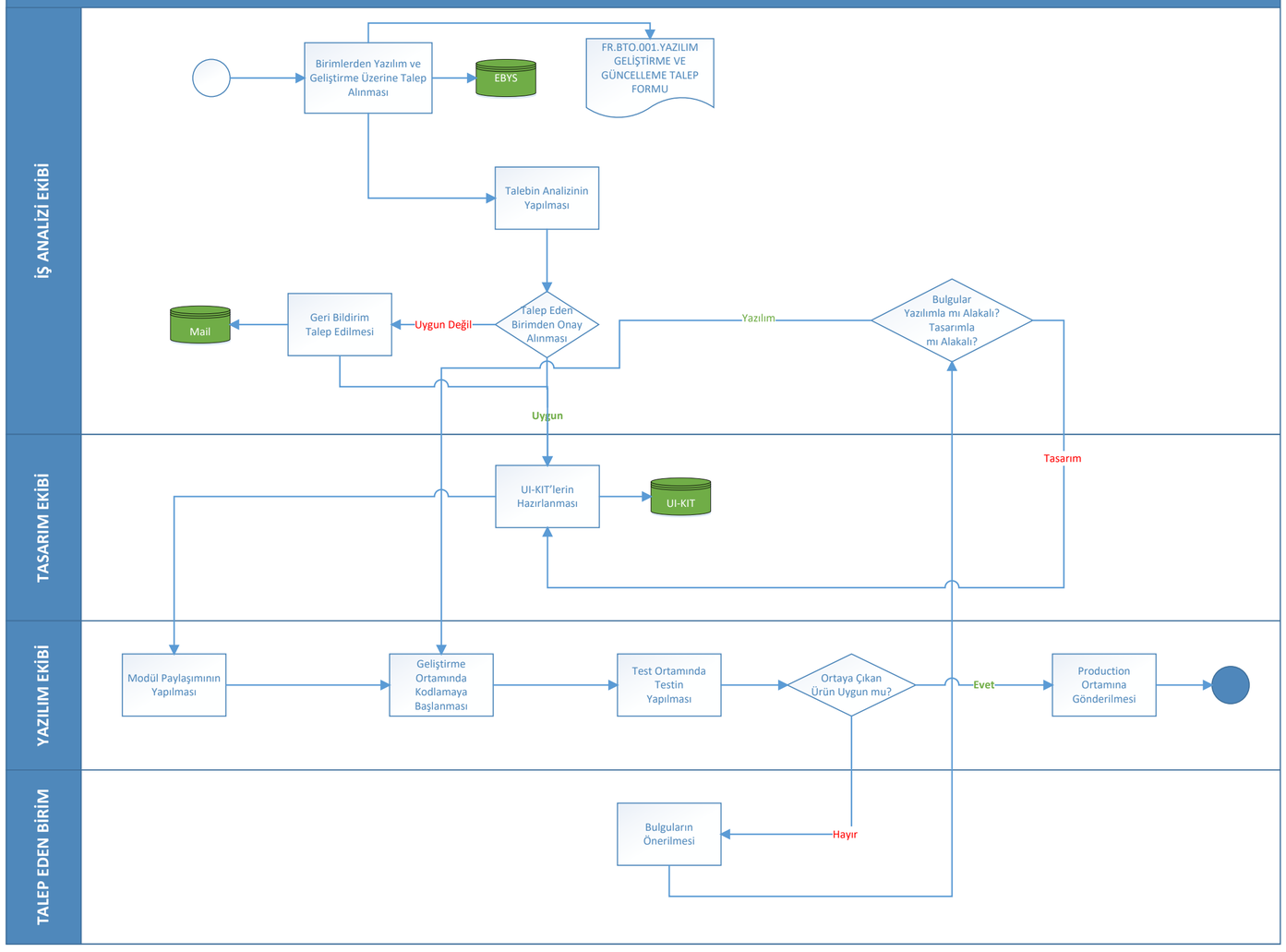İA.BTO.001.YAZILIM GELİŞTİRME İŞ AKIŞI