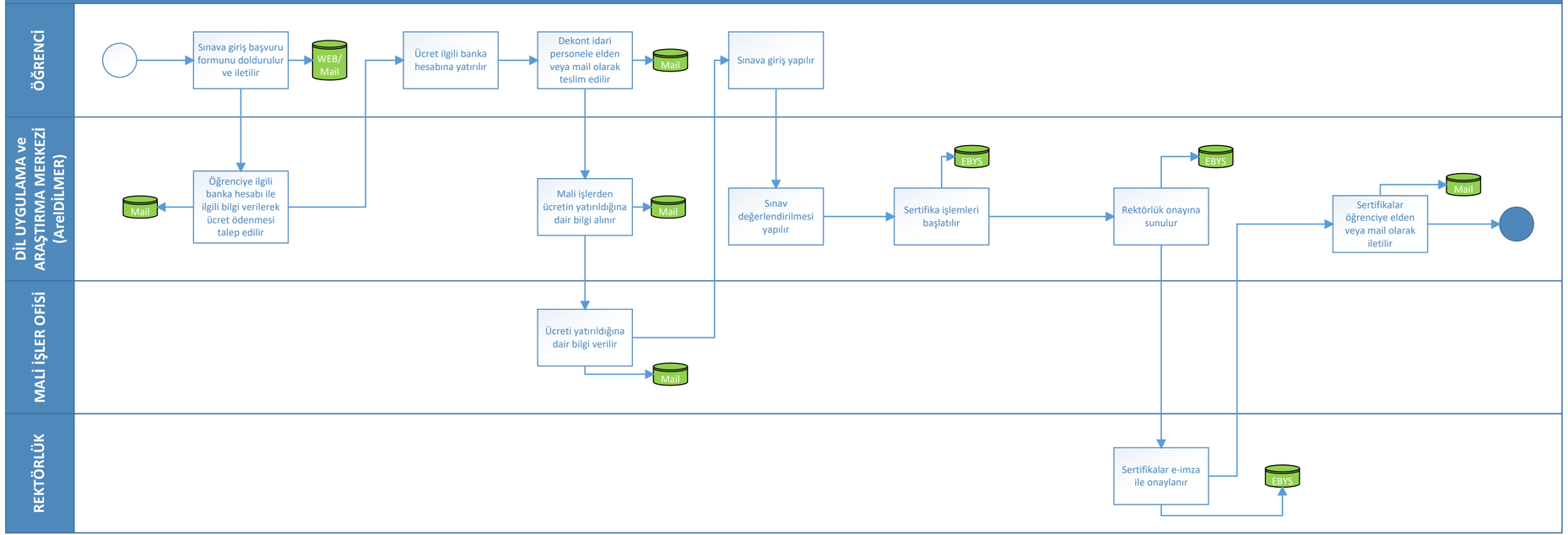İA.DLM.001.SERTİFİKA SINAVI BAŞVURU SÜRECİ İŞ AKIŞI