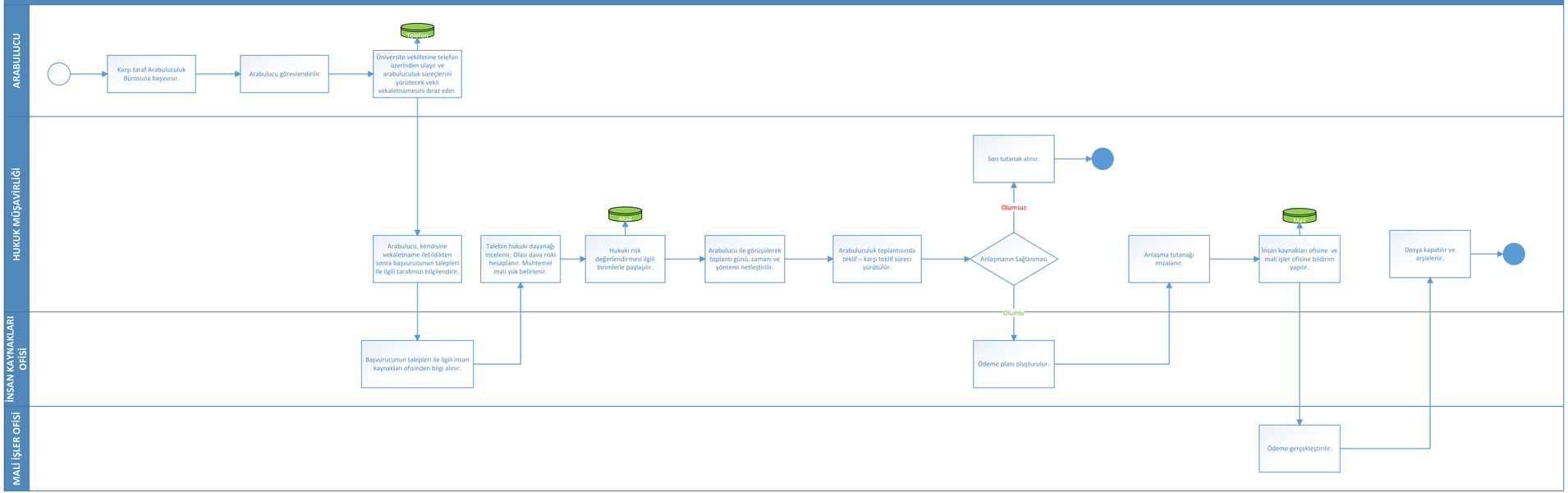İA.HUK.009.ZORUNLU ARABULUCULUK İŞ AKIŞI