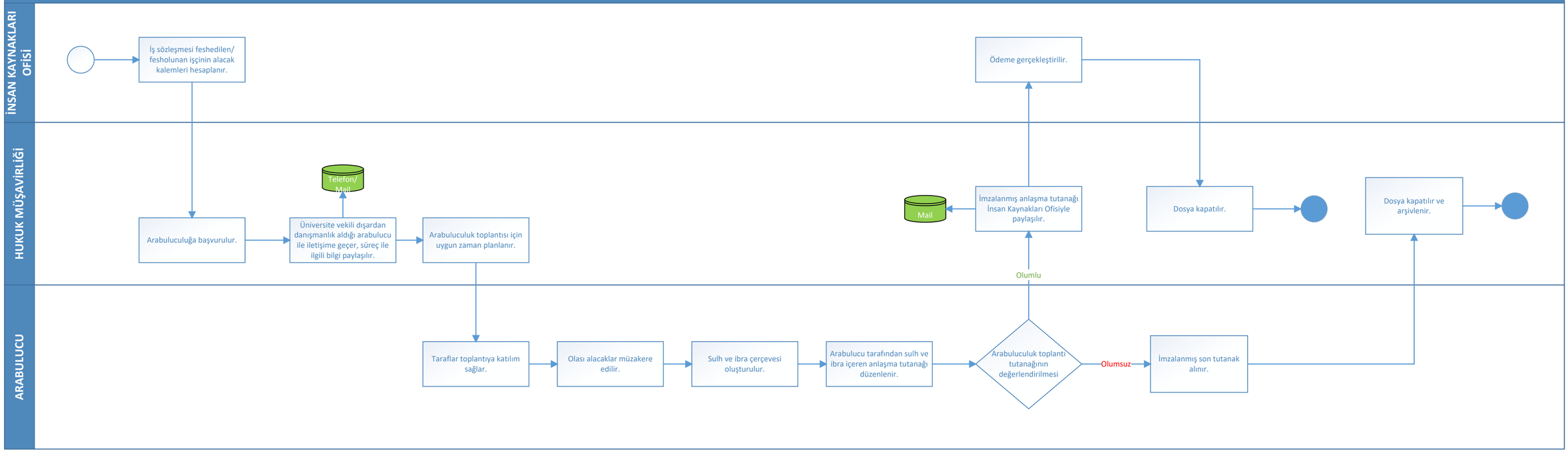İA.HUK.010.İHTİYARİ ARABULUCULUK İŞ AKIŞI