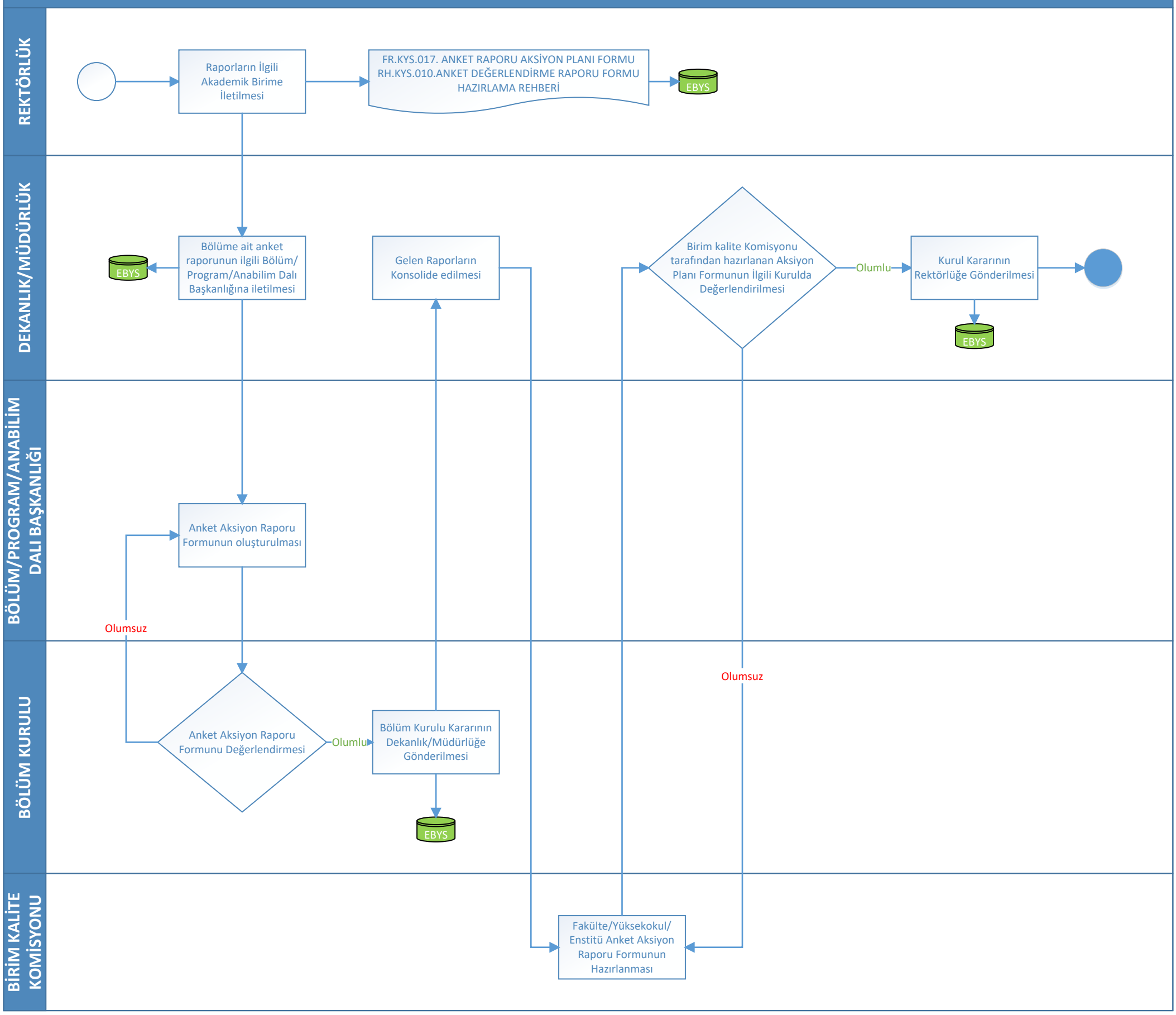İA.KYS.002.AKADEMİK BİRİM ANKET AKSİYON PLANI FORMU İŞ AKIŞI