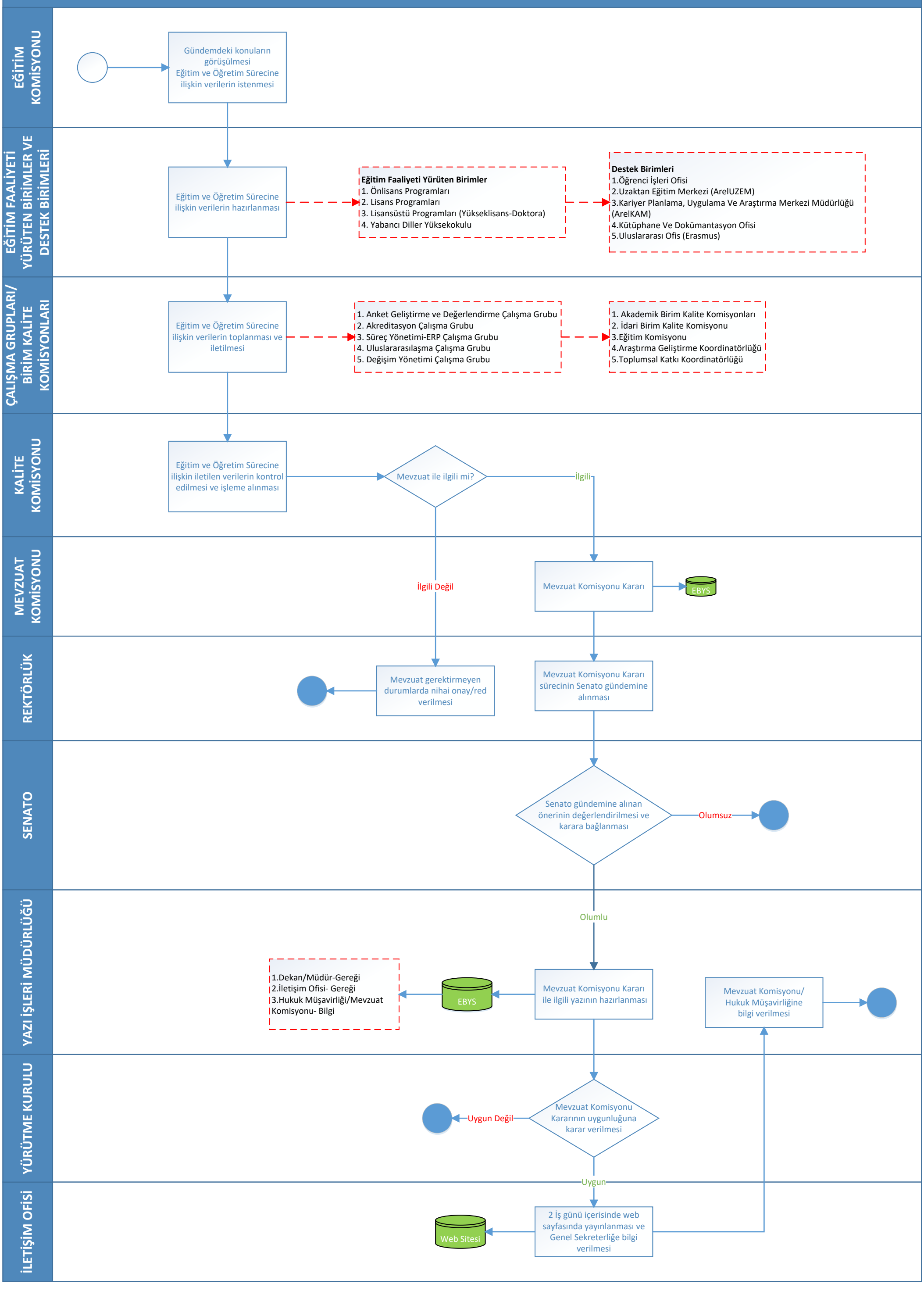İA.KYS.019.EĞİTİM VE ÖĞRETİM SÜRECİ İŞ AKIŞI