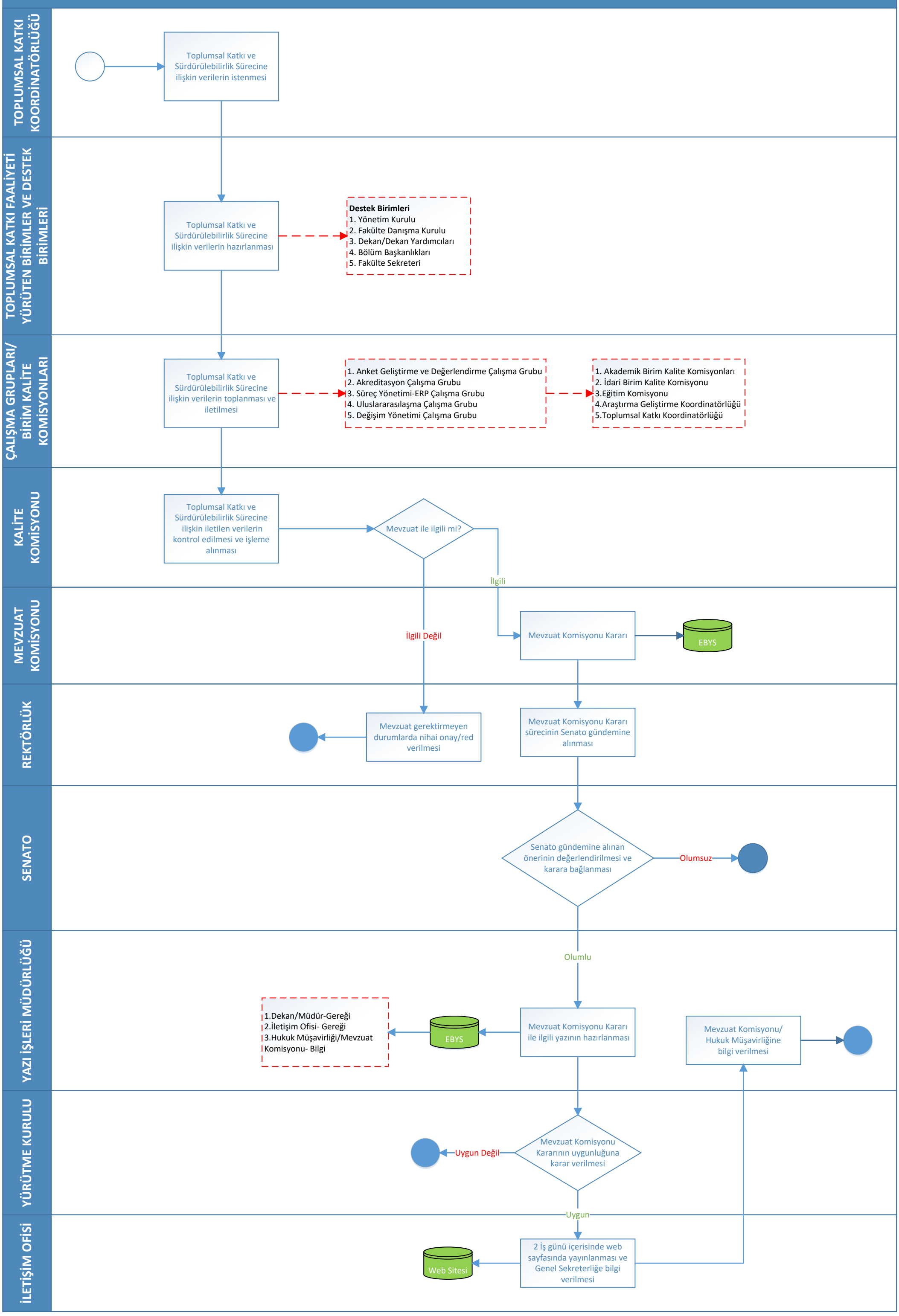İA.KYS.021.TOPLUMSAL KATKI VE SÜRDÜRÜLEBİLİRLİK SÜRECİ İŞ AKIŞI