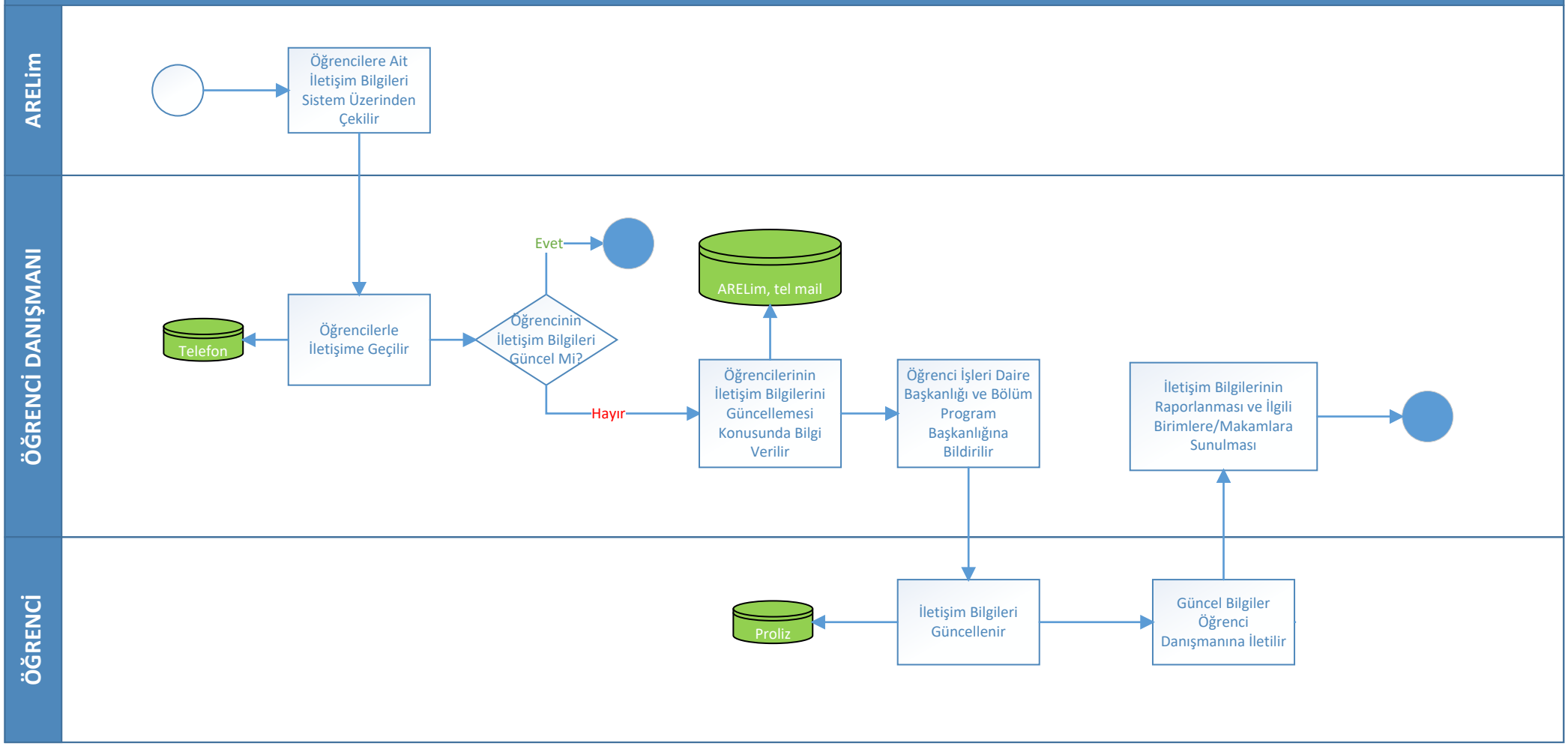İA.ÖDM.013.ÖĞRENCİ İLETİŞİM BİLGİLERİ İŞ AKIŞI