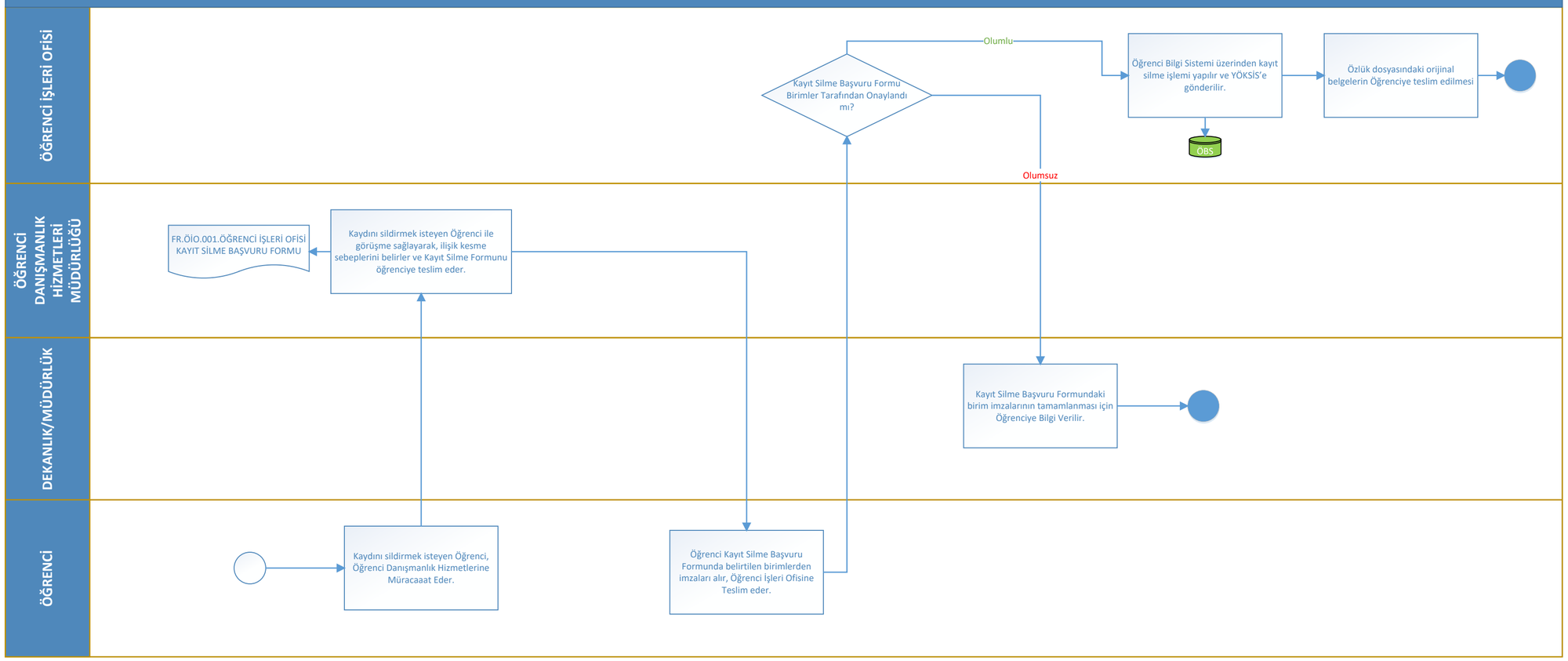İA.ÖİO.012.KAYIT SİLDİRME İŞLEMLERİ İŞ AKIŞI