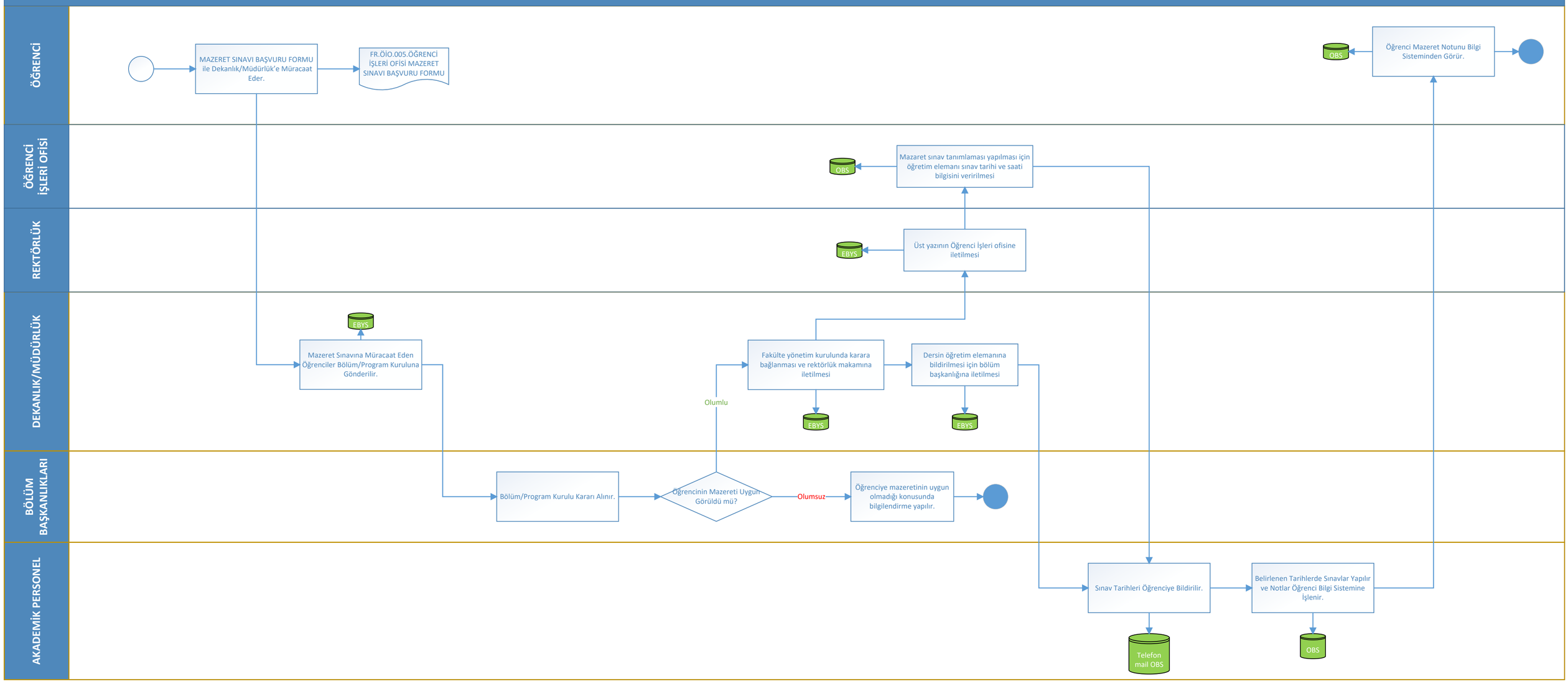İA.ÖİO.013.MAZERET SINAV İŞLEMLERİ İŞ AKIŞI