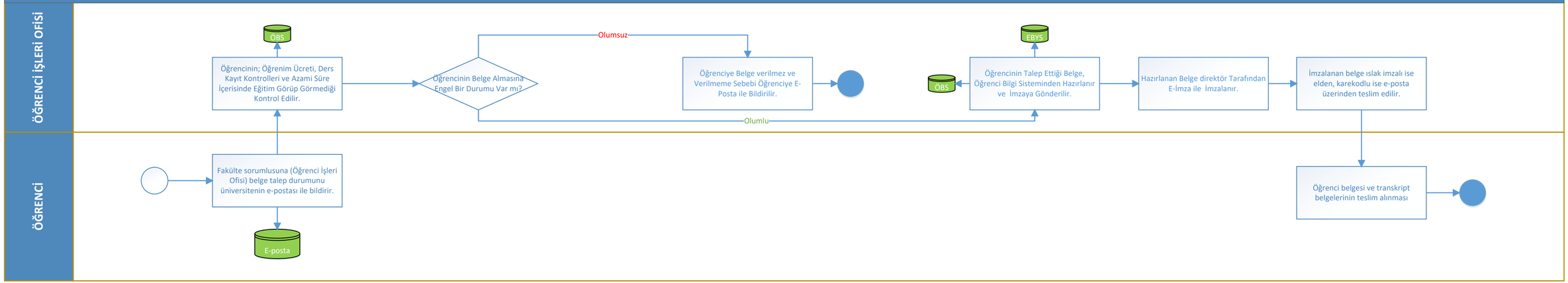İA.ÖİO.017.ÖĞRENCİ BELGESİ VE TRANSKRİPT VERİLMESİ İŞ AKIŞI