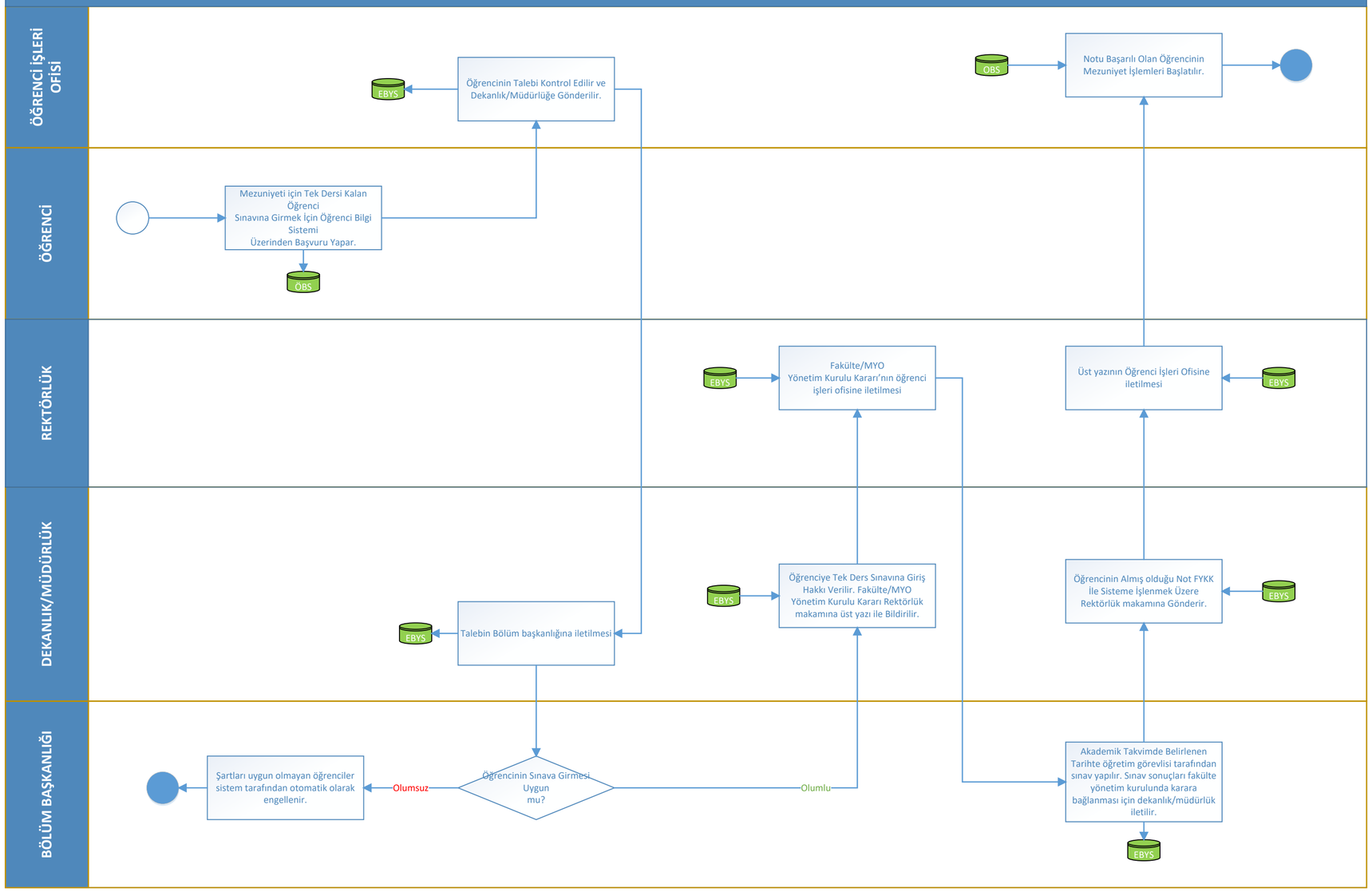İA.ÖİO.021.TEK DERS İŞLEMLERİ İŞLEMLERİ İŞ AKIŞI