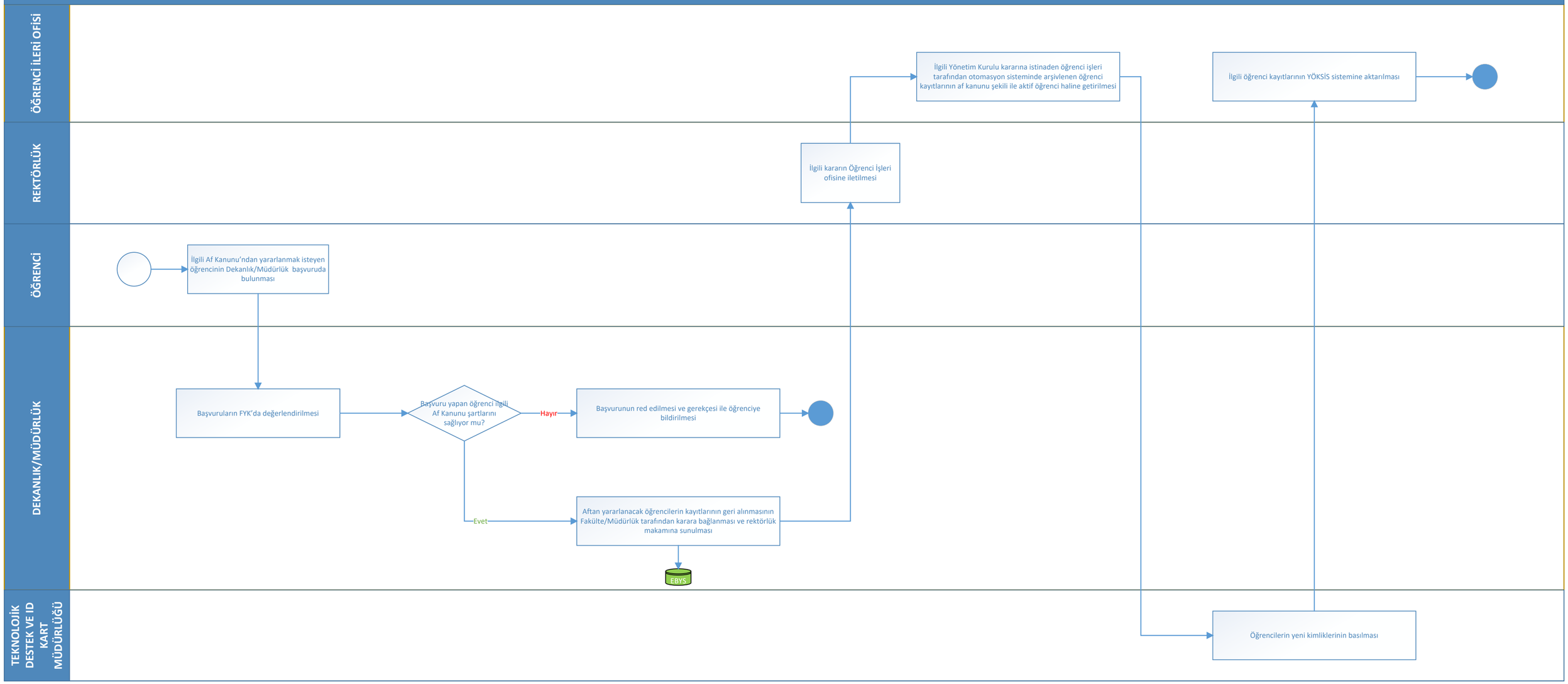İA.ÖİO.036.AF KANUNU İŞLEMLERİ İŞ AKIŞI