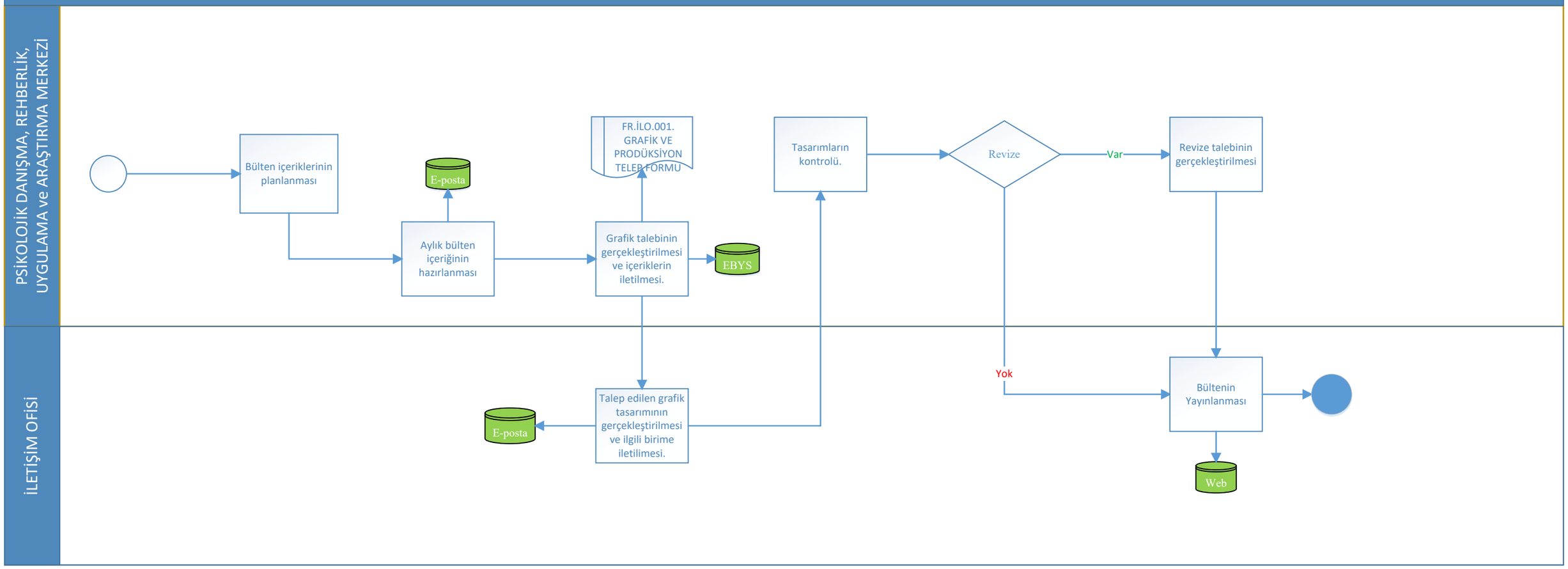İA.PDR.002.PDR E-BÜLTEN İŞ AKIŞ