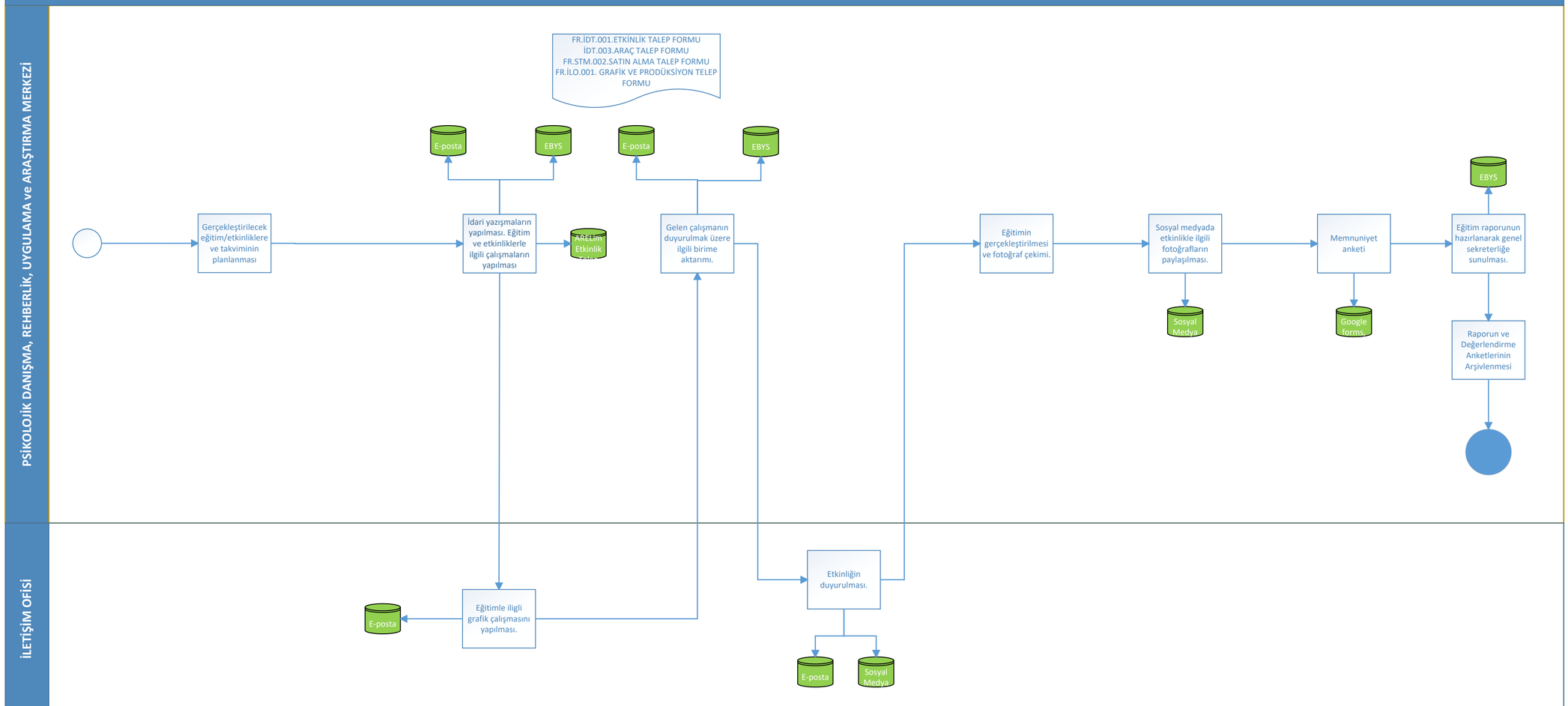İA.PDR.003.PDR EĞİTİM PLANLAMA İŞ AKIŞI