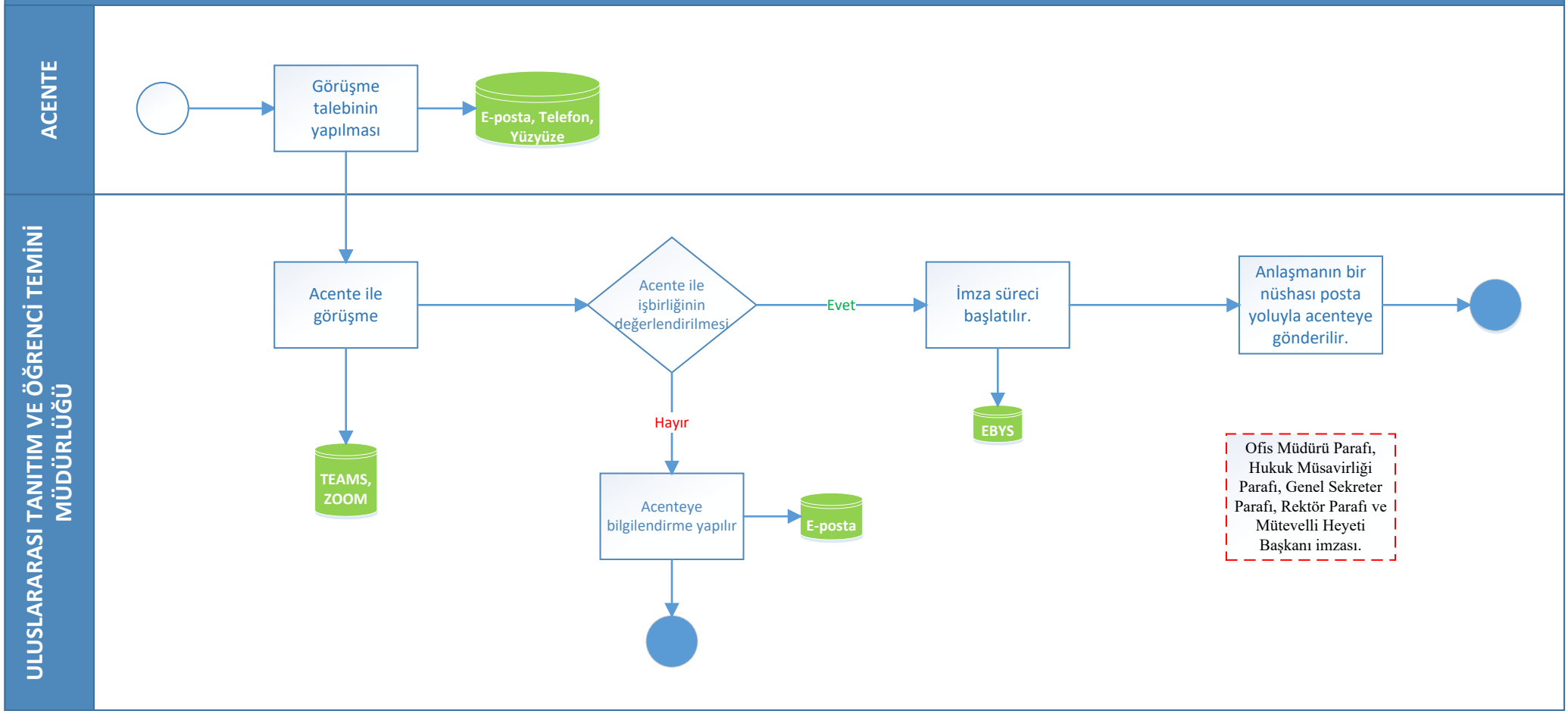İA.UÖT.007.ACENTE SÖZLEŞMELERİ İŞ AKIŞI